PATENT

SPT0001-US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

PARKER ET AL.

Serial No.: 10/840,216

Filed: May 7, 2004

For:

SYSTEM AND METHOD FOR ANALYZING AN OPERATION OF

AN ORGANIZATION

Art Unit:

3623

Examiner: Not Yet Assigned

PRELIMINARY AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Prior to the examination of the above-identified application, please amend the application as set forth below.

Any fee not covered by a check accompanying this paper and necessary for consideration of this Preliminary Amendment response may be charged to Deposit Account Number 50-1390.

Amendments to the Claims: reflected in the list that begins on page 2 of this paper.

Remarks: begin on page 8 of this paper.